

## Audit attestation letter

To whom it may concern,

APCER – Associação Portuguesa de Certificação, located in O’Porto Bessa Leite Complex, Rua António Bessa Leite 1430 1º Esq, 4150-074 Porto, Portugal, is an accredited by IPAC with the certificate code C0009 for the certification of trust services according to NP EN ISO/IEC 17065:2014, Regulation (EU) No 910/2014 and ETSI EN 319 403, v2.2.2.

APCER therefore states that the TSP - Trust Services Provider **Multicert - Serviços de Certificação Electrónica, S.A.** was audited by the eIDAS qualified auditor **Paulo Jorge Martins Borges** for the following trust service: **“Qualified certificates for website authentication”**.

### Audit period:

The period of time audit was carried out remotely at TSP sites (Porto and Lisbon, both in Portugal) due to COVID-19 pandemic restrictions.

- Start/end date period covered by the audit: 2019-07-19 / 2020-04-06
- Audit Plan tasks start/end period: 2020-04-07 / 2020-04-17
- On-site audit tasks: 2020-04-07, 2020-04-08, 2020-04-15, 2020-04-17

A local, in person, physical security controls audit was carried out on 2020-07-07.

### Audit methodology:

APCER states that during the period of time above identified the following audit tasks were executed:

- Stage 1 – TSP and PKI documentation and practices
- Stage 2 – Physical security, technical infrastructure, incident and business continuity management
- Stage 3 – Issued specimen certificates for compliance analysis

During the stage 3 evidences were collected and duly analysed in order to ensure the compliance of the issued certificates.

Associated services:

<b>Root CA</b>	<b><u>Signed by MULTICERT Root Certification Authority 01</u></b>
<b>Distinguished Name:</b>	CN = MULTICERT Root Certification Authority 01 O = MULTICERT - Serviços de Certificação Electrónica S.A. C = PT
<b>Certificate serial number:</b>	544DA5BC4035565A
<b>SHA-256 fingerprint:</b>	604D32D036895AED3BFEEFAEB727C009EC0F2B3CDFA42A1C71730E6A72C3BE9D4
<b>Applied Policy:</b>	Multicert Certification Practices Statement (v7.0) Multicert Certificate Policy (v5.0)
<b>Validity:</b>	Not Before: Fri Apr 04, 2014 09:59:47 GMT+0100 (WEST) Not after: Mon Apr 04, 2039 09:59:47 GMT+0100 (WEST)

<b>Intermediate CA's</b>	<b><u>MULTICERT QWAC Certification Authority 005</u></b>
<b>Distinguished Name:</b>	CN = MULTICERT QWAC Certification Authority 005 OU = Certification Authority O = MULTICERT - Serviços de Certificação Electrónica S.A. C = PT
<b>Certificate serial number:</b>	5692AB48C4DC0D550ED4C5132A95EBC9
<b>SHA-256 fingerprint:</b>	35A1FAA8C81125666D26F0A6E864DDEAA70431CC1570DC883CF147CD196E4AB6
<b>Applied Policy:</b>	Multicert Certification Practices Statement (v7.0) Multicert Certificate Policy (v5.0)
<b>Validity:</b>	Not Before: Mon Dec 09, 2019 19:34:37 GMT+0100 (WEST) Not after: Tue Jun 08, 2032 19:34:37 GMT+0100 (WEST)

<b>Intermediate CA's</b>	<b><u>MULTICERT SSL Certification Authority 001</u></b> Signed by MULTICERT Root Certification Authority 01
<b>Distinguished Name:</b>	CN = MULTICERT SSL Certification Authority 001 OU = Certification Authority O = MULTICERT - Serviços de Certificação Electrónica S.A. C = PT
<b>Certificate serial number:</b>	28A0F9A278A99BEA
<b>SHA-256 fingerprint:</b>	FF453A5413EA558FE7062AB6FE831073E7F30FE6BA75B82EAD5209DB0775CAD0
<b>Applied Policy:</b>	Multicert Certification Practices Statement (v7.0) Multicert Certificate Policy (v5.0)
<b>Validity:</b>	Not Before: Tue Dec 12, 2017 17:00:08 GMT+0100 (WEST) Not after: Wed Jun 12, 2030 17:00:08 GMT+0100 (WEST)

<b>Intermediate CA's</b>	<b><u>MULTICERT SSL Certification Authority 001</u></b> Signed by Global Chambersign Root - 2008
<b>Distinguished Name:</b>	CN = MULTICERT SSL Certification Authority 001 OU = Certification Authority O = MULTICERT - Serviços de Certificação Electrónica S.A. C = PT
<b>Certificate serial number:</b>	01A4B767C5A58D8E
<b>SHA-256 fingerprint:</b>	06A57D1CD5879FBA2135610DD8D725CC268D2A6DE8A463D424C4B9DA89848696
<b>Applied Policy:</b>	Multicert Certification Practices Statement (v7.0) Multicert Certificate Policy (v5.0)
<b>Validity:</b>	Not Before: Tue Jul 03 2018 13:01:18 GMT+0100 (WEST) Not after: Tue May 20 2025 13:01:18 GMT+0100 (WEST)

### Audit Criteria:

The TSP was audited according to the following audit criteria, considering the requirements of the ETSI EN 319 403, V2.2.2 for the Trust Service Provider Conformity Assessment.

Standard	Description
EN 319 401 v2.2.1	General Policy Requirements for Trust Service Providers
EN 319 411-1 v1.2.2	Policy and security requirements for Trust Service Providers issuing certificates; Part 1: General Requirements Full audit: General requirements, LCP, OVCP, NCP, EVCP
EN 319 411-2 v2.2.2	Policy and security requirements for Trust Service Providers issuing certificates; Part 2: Requirements for trust service providers issuing EU qualified certificates Full audit: General requirements, QCP-w
EN 319 412-1 v1.1.1	Certificate Profiles; Part 1: Overview and common data structures
EN 319 412-4 v1.1.1	Certificate Profiles; Part 4: Certificate profile for web site certificates
EN 319 412-5 v2.2.1	Certificate Profiles; Part 5: QCStatements
CA/Browser Forum	Baseline Requirements for the Issuance and Management of Publicly Trusted Certificates v1.6.9
CA/Browser Forum	Guidelines for the Issuance and Management of Extended Validation Certificates v1.7.2

The following complementary standards were considered in this evaluation:

Standard	Description
ETSI TS 119 412-1 V1.2.1	Electronic Signatures and Infrastructures (ESI); Certificate Profiles; Part 1: Overview and common data structure
ETSI TS 119 495 v1.4.1	Electronic Signatures and Infrastructures (ESI): Sector Specific Requirements; Qualified Certificate Profiles and TSP Policy Requirements under the Payment Services Directive (EU) 2015/2366

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**CA applied Policies:**

The TSP **Multicert - Serviços de Certificação Electrónica, S.A.** has disclosed and maintained effective controls over its key and certificate life cycle management business and CA environmental control practices within the following Certification Practices Statement (CPS) and Certificate Policy (CP) documents:

- Multicert Certification Practices Statement (v7.0)
- Multicert Certificate Policy (v5.0)

**Final Remarks:**

The above audit shall be considered as a full audit for certification, in order to allow the TSP trust services publication on the TSL - Trust Services List.

The audit was completed successfully without critical findings.

The next audit shall be successfully finalized up to 2021-04-30, in order to maintain the certificate validity as stated in the corresponding certificate issued by APCER for this TSP.

Audit letter issuance signature:

This audit letter was issued at **2020-08-19**.

This document is electronically signed by:

Lead Auditor

Paulo Borges

APCER CEO

José Leitão