

# Audit attestation letter

To whom it may concern,

APCER – Associação Portuguesa de Certificação, located in O'Porto Bessa Leite Complex, Rua António Bessa Leite 1430 1º Esq, 4150-074 Porto, Portugal, is accredited by IPAC, with the certificate code C0009, for the certification of trust services according to NP EN ISO/IEC 17065:2014, Regulation (EU) No 910/2014 and ETSI EN 319 403, v2.2.2.

APCER therefore states that the TSP - Trust Services Provider, MULTICERT – Serviços de Certificação Electrónica, S.A., located in Lagoas Park, Edifício 3, Piso 3 - 2740-266 Porto Salvo – Oeiras, Portugal, was audited from 2019-07-19 to 2019-07-25, by the eIDAS qualified auditor Paulo Jorge Martins Borges and for the following trust service:

#### "Qualified certificates for Electronic Seals"

APCER also states that during the period of time above identified audit the following audit tasks were executed:

- Stage 1 TSP and PKI documentation and practices
- Stage 2 Physical security, technical infrastructure, incident and business continuity management
- Stage 3 Issued certificates compliance analysis

During the stage 3 evidences were collected from 2018-12-05 to 2019-07-18 and duly analysed in order to ensure the compliance of the issued certificates.

A **follow-up audit was conducted on 2019-10-25**, resulting on the "Validation of the execution of corrective actions" report of 2019-08-20.

The certificates contain a QCStatment for the QCP-n-qscd / QCP-I-qscd policy as required by ETSI EN 319 412-5, for those who are located on a device for creation of signatures (QSCD).

For those who are not located on a device for creation of signatures (QSCD), the certificates contain a QCStatment for the QCP-n / QCP-I policy as required by ETSI EN 319 412-5.



### The audit criteria include:

Standard	Description
EN 319 403 v2.2.2	Trust Service Provider Conformity Assessment - Requirements for conformity
	assessment bodies assessing Trust Service Providers
EN 319 401 v2.2.1	General Policy Requirements for Trust Service Providers
EN 319 411-1 v1.2.2	Policy and security requirements for Trust Service Providers issuing certificates; Part
	1: General Requirements
	Full audit: General requirements, LCP, NCP, NCP+
EN 319 411-2 v2.2.2	Policy and security requirements for Trust Service Providers issuing certificates; Part
	2: Requirements for trust service providers issuing EU qualified certificates
	Full audit: General requirements, QCP-n, QCP-l, QCP-n-qscd, QCP-l-qscd
EN 119 412-1 v1.2.1	Certificate Profiles;
	Part 1: Overview and common data structures
EN 319 412-2 v2.1.1	Certificate Profiles;
	Part 2: Certificate profile for certificates issued to natural persons
EN 319 412-3 v1.1.1	Certificate Profiles;
	Part 3: Certificate profile for certificates issued to legal persons
EN 319 412-5 v2.2.1	Certificate Profiles;
	Part 5: QCStatements

## The following complementary standards were considered in this evaluation:

CEN/TS 419 241	Security Requirements for Trustworthy Systems Supporting Server Signing
version 2014	
ETSI TS 119 495	Electronic Signatures and Infrastructures (ESI):
	Sector Specific Requirements; Qualified Certificate Profiles and TSP Policy
	Requirements under the payment services Directive (EU) 2015/2366



#### Associated services:

Root CA's	Signed by MULTICERT Root Certification Authority 01
Distinguished	CN = MULTICERT Root Certification Authority 01,
Name:	OU = Certification Authority,
	O = MULTICERT - Serviços de Certificação Electrónica S.A.,
	C = PT
Certificate	544DA5BC4035565A
serial number:	
SHA-256	604D32D036895AED3BFEFAEB727C009EC0F2B3CDFA42A1C71730E6A72C3BE9D4
fingerprint:	
Audit Criteria:	Please see above
CA applied	The following TSP documents are applied for the present audit:
Policies:	<ul> <li>Certification Practices Statement MULTICERT PJ.ECRAIZ 427 version 5.0</li> </ul>
	Certificate Policy
	MULTICERT_PJ.ECRAIZ_426 version 4.0
Intermediate	#1 – Without issuance, using EJBCA, to support the active certificates
CA's	Signed by MULTICERT Root Certification Authority 01
Distinguished	CN = MULTICERT - Entidade de Certificação 001,
Name:	OU = Entidade de Certificação Credenciada,
	O = MULTICERT - Serviços de Certificação Electrónica S.A.,
	C = PT
Certificate	7F95A17C259E4365
serial number:	
SHA-256	4A13D7EDE3191D32FDA0FFBB6C067F119050E1542FD0715F10E79E2691421AEF
fingerprint:	
Audit Criteria:	Please see above
CA applied	The following TSP documents are applied for the present audit:
Policies:	Certification Practices Statement
	MULTICERT_PJ.ECRAIZ_427 version 5.0  Certificate Policy
	MULTICERT_PJ.ECRAIZ_426 version 4.0



Intermediate	#2 – Without issuance, using EJBCA, to support the active certificates
CA's	Signed by MULTICERT Root Certification Authority 01
Distinguished Name:	CN = MULTICERT Certification Authority 002, OU = Accredited Certification Authority, O = MULTICERT - Serviços de Certificação Electrónica S.A., C = PT
Certificate serial number:	3155F94F619041C1
SHA-256 fingerprint:	914A87BDB2B35F73AEF7C213309A230921CD182C5668A6B5C4BE9BFF6A1C03B3
Audit Criteria:	Please see above
CA applied Policies:	<ul> <li>The following TSP documents are applied for the present audit:</li> <li>Certification Practices Statement MULTICERT_PJ.ECRAIZ_427 version 5.0</li> <li>Certificate Policy MULTICERT_PJ.ECRAIZ_426 version 4.0</li> </ul>
Intermediate	#3 – Issuing using mPKI
CA's	Signed by MULTICERT Root Certification Authority 01
Distinguished Name:	CN = MULTICERT Trust Services Certification Authority 002, OU = Certification Authority, O = MULTICERT - Serviços de Certificação Electrónica S.A., C = PT
Certificate serial number:	669D6A74F30AEC5A
SHA-256 fingerprint:	82CFDAE3A70B6E375A96ED3CFC912E81A020104A8BA886272B5963ADECA24411
Audit Criteria:	Please see above
CA applied Policies:	<ul> <li>The following TSP documents are applied for the present audit:</li> <li>Certification Practices Statement MULTICERT_PJ.ECRAIZ_427 version 5.0</li> <li>Certificate Policy MULTICERT_PJ.ECRAIZ_426 version 4.0</li> </ul>



The above audit shall be considered as a renovation of the certification audit, in order to allow the TSP trust services to continue to be published on the TSL - Trust Services List.

**The audit was completed successfully without critical findings**, as stated on the final version 1.0 of the audit report of 2019-10-29 mentioned above.

The next audit shall be successfully finalized up to **2020-08-06**, in order to maintain the certificate validity as stated in the corresponding certificate issued by APCER for this TSP.

This document is electronically signed by:

Lead Auditor

**Paulo Borges** 

APCER CEO

José Leitão