Audit attestation letter

To whom it may concern,

APCER – Associação Portuguesa de Certificação, located in O'Porto Bessa Leite Complex, Rua António Bessa Leite 1430 1º Esq, 4150-074 Porto, Portugal, is an accredited by IPAC with the certificate code C0009 for the certification of trust services according to NP EN ISO/IEC 17065:2014, Regulation (EU) No 910/2014 and ETSI EN 319 403, v2.2.2.

APCER therefore states that the TSP - Trust Services Provider **Multicert - Serviços de Certificação Electrónica, S.A.** was audited by the eIDAS qualified auditor **Paulo Jorge Martins Borges** for the following trust service: "**Qualified certificates for website authentication**".

Audit period:

The audit was carried out at TSP sites in Oporto and Lisbon, both in Portugal.

- Start/end date period covered by the audit: Not applicable since it's a new CA
- Audit Plan tasks start/end period: 2019-12-12, 2019-12-13 and 2020-01-12
- On-site audit tasks: 2019-12-12 and 2019-12-13

Audit methodology:

APCER states that during the period of time above identified the following audit tasks were executed:

- Stage 1 – TSP and PKI documentation and practices
- Stage 2 – Physical security, technical infrastructure, incident and business continuity management
- Stage 3 – Issued specimen certificates for compliance analysis

During the stage 3 evidences were collected and duly analysed in order to ensure the compliance of the issued certificates.

Associated services:

Root CA	MULTICERT Root Certification Authority 01
Distinguished Name:	CN = MULTICERT Root Certification Authority 01 O = MULTICERT - Serviços de Certificação Electrónica S.A. C = PT
Certificate serial number:	544DA5BC4035565A
SHA-256 fingerprint:	604D32D036895AED3BFEFAEB727C009EC0F2B3CDFA42A1C71730E6A72C3BE9D4
Applied Policy:	Multicert Certification Practices Statement (v6.0) Multicert Certificate Policy (v5.0)
Validity:	Not Before: Fri Apr 04 2014 09:59:47 GMT+0100 (WEST) Not after: Mon Apr 04 2039 09:59:47 GMT+0100 (WEST)

Intermediate CA's	MULTICERT QWAC Certification Authority 005
Distinguished Name:	CN = MULTICERT QWAC Certification Authority 005 OU=Certification Authority O = MULTICERT - Serviços de Certificação Electrónica S.A. C = PT
Certificate serial number:	5692AB48C4DC0D550ED4C5132A95EBC9
SHA-256 fingerprint:	35A1FAA8C81125666D26F0A6E864DDEAA70431CC1570DC883CF147CD196E4AB6
Applied Policy:	Multicert Certification Practices Statement (v6.0) Multicert Certificate Policy (v5.0)
Validity:	Not Before: Mon Dec 09 2019 18:35:48 GMT+0000 (WET) Not after: Tue Jun 08 2032 18:35:48 GMT+0000 (WEST)

Audit Criteria:

The TSP was audited according to the following audit criteria, considering the requirements of the ETSI EN 319 403, V2.2.2 for the Trust Service Provider Conformity Assessment.

Standard	Description
EN 319 401 v2.2.1	General Policy Requirements for Trust Service Providers
EN 319 403 v2.2.2	Trust Service Provider Conformity Assessment - Requirements for conformity assessment bodies assessing Trust Service Providers
EN 319 411-1 v1.2.2	Policy and security requirements for Trust Service Providers issuing certificates; Part 1: General Requirements Full audit: General requirements, LCP, OVCP, NCP, NCP+
EN 319 411-2 v2.2.2	Policy and security requirements for Trust Service Providers issuing certificates; Part 2: Requirements for trust service providers issuing EU qualified certificates Full audit: General requirements, QCP-n, QCP-l, QCP-n-qscd, QCP-l-qscd, QCP-w
EN 319 412-2 v2.1.1	Certificate Profiles; Part 2: Certificate profile for certificates issued to natural persons
EN 319 412-3 v1.1.1	Certificate Profiles; Part 3: Certificate profile for certificates issued to legal persons
EN 319 412-4 v1.1.1	Certificate Profiles; Part 4: Certificate profile for web site certificates
EN 319 412-5 v2.2.1	Certificate Profiles; Part 5: QCStatements
CA/Browser Forum	Baseline Requirements for the Issuance and Management of Publicly Trusted Certificates v1.6.6
CA/Browser Forum	Guidelines For The Issuance And Management Of Extended Validation Certificates v1.7.0

The following complementary standards were considered in this evaluation:

Standard	Description
ETSI TS 119 412-1 V1.3.1	Electronic Signatures and Infrastructures (ESI); Certificate Profiles; Part 1: Overview and common data structure
ETSI TS 119 495 v1.4.1	Electronic Signatures and Infrastructures (ESI): Sector Specific Requirements; Qualified Certificate Profiles and TSP Policy Requirements under the Payment Services Directive (EU) 2015/2366

CA applied Policies:

The TSP *Multicert - Serviços de Certificação Electrónica, S.A.* has disclosed and maintained effective controls over its key and certificate life cycle management business and CA environmental control practices within the following Certification Practices Statement (CPS) and Certificate Policy (CP) documents:

- Multicert Certification Practices Statement (v6.0)
- Multicert Certificate Policy (v5.0)

Final Remarks:

The above audit shall be considered as a full audit for certification, in order to allow the TSP trust services publication on the TSL - Trust Services List.

The audit was completed successfully without critical findings.

The next audit shall be successfully finalized up to **2020-08-06**, in order to maintain the certificate validity as stated in the corresponding certificate issued by APCER for this TSP.

Audit letter issuance signature:

This audit letter was issued at **2020-02-07**.

This document is electronically signed by:

Lead Auditor

Paulo Borges

APCER CEO

José Leitão